

Information Technology Services

339 Windermere Road

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**Attention: Staff with Corporate Mobile Devices**

**London Health Sciences Centre and St. Joseph’s Health Care London:**

Below are the inclusions of our corporate

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| **VOR Plan** | |
| **Features** | **$19.05 – Voice and Data Plan plus HST** | |
| **Local Minutes** | Unlimited | |
| **Canadian Long Distance Minutes** | $0.01/minute  Add on feature of $3.13/month for unlimited | |
| **United States Long Distance Minutes** | $0.15/minute  Add on feature of $7.00/month for  US & International Preferred Long Distance Calling Rate  and Unlimited US & International Text, Picture and  Video Messaging. Add on Feature. Discounts up to 98%. | |
| **International Long Distance Minutes** | Pay per use  Please visit  <https://www.rogers.com/cms/pdf/en/2020-10-14-NewLDRates(wPref)EN.pdf> for mor information | |
| **Domestic SMS/MMS** | Unlimited | |
| **Canada to United SMS/MMS** | $0.45 per SMS  $0.75 per MMS  Option for Preferred add on above | |
| **Canada to International SMS/MMS** | $0.45 per SMS  $0.75 per MMS  Option for preferred add on above. | |
| **Monthly Domestic Data** | 0MB to 6GB included  6GB to unlimited = plus $30.70  (non pooled) | |
| **Included Voicemail** | Basic voice mail | |
| **Included Features** | Basic Voicemail,  Call Display, Name Display,  Detailed Billing, National  Rogers to Rogers Calling | |
| **411 Charges** | 4.25 per call, plus airtime (subject to change without notice) | |
| **Contract Term** | 24 months | |
| **Hardware Upgrade** | Every 24 months | |
| **Early Hardware Upgrade Fee** | Remaining subsidy on your contract | |
| **Early Cancellation Fee (Voice Maximum)** | Remaining subsidy on your contract | |
|  | |
| **Data-Only Plan Rocket Sticks/Tablets** | Domestic data from 0 MB to 6GB included in $14.30  Domestic data from 6GB to unlimited +$30.70 | |
|  | |
| **United States** | Rome Like Home @ $12.00 per day | |
| **Zones 2-4 (International)** | Roam Like Home @ $20.00 per day | |

*All Roaming Options are subject to change without notice.*

*Countries not covered by Roam Like Home will auto-deploy Individual Flex Roaming Options (dependent on roaming zone) listed below.*

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| **Roaming Option** | **Overage** |
| **Zone 2/2A: Voice Individual Add-on** | Overage Rate: $35 / for extra 40 Min |
| **Zone 2/2A: Data Individual Add-on** | Overage Rate: $30 for every 1 block of 40mg |
| **Zone 3: Voice Individual Add-on** | $50 for  every 1 block 40 Minutes |
| **Zone 3: Data Individual Add-on** | $25 for  every 1 block of 20 MB |
| **Zone 4: Voice Individual Add-on** | $80 for  every 1 block 40 Minutes |
| **Zone 4: Data Individual Add-on** | $35 for  every 1 block 10 MB |
| **Zone 2,3 and 4: SMS Individual Add-on** | $7.50 for  every 1 block of 150 SMS |

*(1) All Roaming Options are subject to change without prior notice.*

*(2) Zone 2A countries have Zone 3 PPU rates, not Zone 2 PPU rates*

*(3) Individual data add-ons include 2 free MB of data at $0 to account for any accidental roaming that may occur*

**Key Points to bear in mind when utilizing new Roaming Plans;**

* Daily fee charged only on days device used for Roam Like Home (RLH), $12/day when roaming in the U.S. and $20/day when roaming in all other [eligible destinations](http://nova.rogers.com/infocenter/index?page=content&id=RMG38#LIST_OF_COUNTRIES);
* The Roam Like Home daily fee is per device and will be triggered at 23:59 hrs every day within a billing period, and only when making or receiving a call, send an SMS/MMS, check voicemail or use data i.e. browse, maps or an application;
* Flex options will deploy in countries not covered by Flex Roaming;
* Voice add-ons not applicable for calls made to toll free numbers i.e. 1-800, 1-888, 1-877 and 1-866; these numbers use the airtime from Smart Travel Enterprise Roaming Add-ons. Toll or additional charges, if applied, by roaming partner will also be charged separately;
* Charges appear once per billing cycle when incurring roaming charges. When travelling to roaming destination, and during this time, the old billing cycle ends and new one begins, a charge will appear for EACH cycle;
* All Roaming Options/Countries are subject to change without notice, any concerns about coverage for a particular destination, please refer to assigned Telecom Administrator;
* Premium Destinations *(Airplanes, Cruise Ships, Cuba, French Polynesia, Lebanon, Palau & Satellite)* are not covered under the new roaming plans so Pay-Per-Use (PPU) rates will apply.

Should you have any questions surrounding the content of this communication, kindly email [mobility@lhsc.on.ca](mailto:mobility@lhsc.on.ca) to discuss.